

# INTERNATIONAL CONFERENCE

**23 June 2022**

**UNIVERSITY OF BOLOGNA**

Rectorate, Via Zamboni 33, Bologna

**International Service-Learning &  
Intercultural Competence:  
a discussion around UNICORN and TICKET projects**

## PROGRAMME

**09.30 – 10.00 Registrations**

**10.00 – 10.10 Welcome Address**

Prof. Raffaella Campaner, Vice Rector for International Relations,  
University of Bologna

**10.10 – 10.20 Opening Remarks**

Antonella Ratti, Italian National Agency for Erasmus+, INDIRE

**10.20 – 11.20 Internationalisation through internationalism – the role  
of intercultural competence and citizenship**

Keynote Speaker 1 – Prof. Michael Stuart Byram, Professor Emeritus,  
Durham University, UK

**11.20 – 11.45 Coffee Break**

**11.45 – 12.15 TICKET resources: Online Training Modules, Staff Toolkit**

John Bennett, Project Manager of the TICKET project, University of  
Edinburgh

**12.15 – 13.00 Intercultural competence for academic and  
professional staff: insights from the TICKET training programme**

Prof. Claudia Borghetti, Senior Assistant Professor in Educational  
Linguistics, University of Bologna



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**13.00 – 14.00 Lunch Break**

**14.00 – 14.45 Service-learning to foster students' civic and democratic competences and commitment to social responsibility**

Keynote Speaker 2 – Prof. Seth Pollack, California State University, Monterey Bay, USA

**14.45 – 15.30 UNICORN resources: Service-Learning courses, Training materials for staff, MOOC for students**

Alessia Marchi, Project Manager and Coordinator of the UNICORN project

**15.30 – 16.30 Engaging with diversity: the UNICORN Service-Learning experience in ASP Cesena**

Prof. Cinzia Albanesi, Professor of Social and Community Psychology and Prof. Irene Barbieri, adjunct professor of Service Learning and Community Engagement Lab, University of Bologna; Elisa Nardelli and Laura Perri, Azienda Servizi alla Persona Cesena Valle Savio; UNICORN students in Bologna

**16.30 – 16.45 Final Remarks**

**Introduces and chairs the Conference:**

Francesco Girotti, Head of the European Projects Office, International Relations Division, University of Bologna



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